

How to stay safe!

Coronavirus measures to be respected when organising visits to properties

Before the visit

- **Inform** the residents and visitors in advance of the safety measures during the visit.
- Use **digital means of communication** if at all possible. Provide the visitors in advance with any available photographs, certificates, virtual tours, etc. to ensure the duration of the visit can be kept as short as possible.
- Provide sufficient **protective equipment** and disinfectant.
- Check the **surroundings** before the start of the visit.
- Ask the resident(s) to **vacate the premises** or to move about as little as possible during the visit.

During the visit

- Ask visitors to **wait outside** until you signal that the visit can start.
- **Repeat** the safety instructions.
- Set a **good example** by wearing protective equipment.
- Endeavour to ensure that visitors wear their own **protective equipment**. Attempt to bring extra protective equipment in reserve.
- End the visit if the **safety measures** are not followed.
- Limit the visit to a **maximum of two** clients.
- Ensure that the **social distancing** rules (distance of at least 1.5 m) are fully observed. Make sure people do not cross one another.
- **Open the doors** yourself and clean the door handles and/or other objects that you have touched after each visit (cupboard doors, stair rails, attic stairs, etc.).
- Check the gas, water, ... readouts **on your own** and check in turn if they are accurate.
- Hand as **few documents as possible** to the visitors. If a contract, a form or any other document has to be signed, preferably do this digitally.
- **Limit** conversations after the visit.

Any questions?

Consult the sector guide and the government guidelines on www.sf323.be/corona or www.info-coronavirus.be.

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